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FOR IMMEDIATE RELEASE:

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Maple Valley Adopts 311 App to Help Citizens Notify the City of Issues

Maple Valley, Wash. – September 8, 2020 – The City of Maple Valley is excited to introduce a new software application, *SeeClickFix*[™], where local residents can electronically submit public service requests and connect with their neighbors.

The mobile app allows service requests to quickly and easily be submitted to the City for action by preassigned City divisions and departments. There are 38 different request categories including graffiti, illegal dumping, tree issues, snow/ice issues and more.

App users will be notified when their service request has been resolved. *SeeClickFix*[™] also allows citizens to limit duplicate requests for the same problem by allowing them to follow already submitted requests. Citizens will receive notification when requests have been resolved.

The app can be downloaded on smartphones in either the App Store or on Google Play. Residents can also submit a service request by visiting www.maplevalleywa.gov/doing-business/online-forms and clicking on ‘SeeClickFix.’

For more information on the app visit www.seeclickfix.com or contact Halley Kimball, SWM Manager, at Halley.Kimball@maplevalleywa.gov or Cathy Walker, GIS Manager at Cathy.Walker@maplevalleywa.gov

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